



Important Dates

FOR RELIANCE BUSINESS BANKING CUSTOMERS

For your convenience, we have enclosed this chart of important dates relating to the conversion of your Reliance account(s) to Trustmark. Please read the following information carefully and keep it on hand for easy reference. If you have any questions, call 1-800-243-2524, visit your local Trustmark branch, or go to welcometotrustmark.com.

Event	What is happening?	When?
Legal merger	<p>Reliance Bank has merged into Trustmark National Bank.</p> <p>Continue to bank as usual. There will be no changes to your account(s) or service(s) until the Conversion Weekend.</p>	<p>The legal merger took place on April 7, 2017.</p> <p>New Trustmark signage is starting to be placed in Reliance branches.</p> <p>Right now, you can use your Reliance ATM or debit card, with no service fee, at any Trustmark ATM across our 5-state footprint.</p>
Conversion Weekend	<p>The Reliance and Trustmark computer systems will be integrated, and your current account(s) will be converted to Trustmark account(s).</p>	<p>The Conversion Weekend begins as of the close of business on Friday, June 16, 2017, and continues through Sunday, June 18, 2017. All Reliance branches will be closed over the Conversion Weekend.</p>
ATM access over the Conversion Weekend	<p>You will have continued access to your account(s) via ATMs, using your current Reliance debit or ATM card.</p>	<p>Full access to all ATM functions will be available throughout the Conversion Weekend.</p>
Debit cards	<p>Debit card customers will receive a new Trustmark <i>ExpressCheck</i> Debit Business Card. Your PIN (personal identification number) for your new Trustmark card will be the same as your current Reliance card PIN.</p>	<p>Your new Trustmark card will arrive a few days prior to the Conversion Weekend and can be used beginning late in the evening on Saturday, June 17, 2017. If you do not receive your card by Monday, June 19, 2017, please contact us.</p>
Deposit account numbers, checks and deposit slips	<p>Your account number(s) will change; please see your personalized Account Summary for your new Trustmark account number(s). You can continue to use your Reliance checks until it is time to reorder. We will send you a complimentary supply of Trustmark deposit slips.</p>	<p>You can expect to receive your complimentary deposit slips a few days prior to the Conversion Weekend.</p> <p>Please discontinue using your Reliance deposit slips as of the close of business on Friday, June 16, 2017. It is important to use your new deposit slips after this date to ensure your deposits are posted correctly and in a timely manner.</p>

Over, please.



Continued

Event	What is happening?	When?
Deposit account statements	You will receive a final statement for any Reliance checking or savings account(s) you may have. Then you will begin receiving statements for your Trustmark account(s).	Your last statement for your Reliance account(s) will reflect all transactions through the close of business on Friday, June 16, 2017. Transactions after this date will be reflected on your Trustmark statements.
Online and mobile banking	If you currently have business online banking with Reliance, it will be converted to <i>myTrustmark® Business</i> , Trustmark's online banking service. Recurring transfers will also be converted. If you have online bill payments, you will need to enroll in Trustmark's bill pay service and re-establish your payments. Any account alerts you may have established in the Reliance online banking system must be re-established in <i>myTrustmark® Business</i> .	For your convenience, we will send your current list of payees in the Reliance system in a separate mailing prior to the Conversion Weekend. Please log in to <i>myTrustmark® Business</i> on Monday, June 19, 2017, to verify your account(s) and re-establish any banking activities (bill payments, etc.). If you are not a current Reliance online banking customer and would like to enroll in <i>myTrustmark® Business</i> , visit trustmark.com anytime starting on Monday, June 19, 2017.
Loan number and loan payment information	If you currently have a loan(s) with Reliance, your loan number(s) will change. Please refer to the enclosed personalized Account Summary as well as the Transition Guide for additional information, including any changes in your payment process.	You will see your new loan number(s) on the new coupons or statements you receive from Trustmark within a few weeks of the Conversion Weekend. Some account numbers may be included on your personalized Account Summary. If your number is not on your summary, it will be provided on your new Trustmark coupons or statement.
Cash management services	If you currently use cash management services at Reliance, these will be converted to Trustmark's Corporate Treasury Services.	Services will convert over the Conversion Weekend. You will be contacted by a Corporate Treasury Services representative prior to the Conversion Weekend.
Wire transfers	If you currently use Reliance's wire transfer service, new Agreements and Corporate Resolutions will need to be signed and returned prior to your use of Trustmark's wire transfer service.	Services will convert over the Conversion Weekend. You will be contacted by a Corporate Treasury Services representative prior to the Conversion Weekend.