

Trustmark Rewards

Frequently Asked Questions



What is the Trustmark Rewards program?

Trustmark Rewards is a free, loyalty program available to Trustmark Mastercard® Blue Pearl and Blue Diamond cardholders only. These reward points are automatically earned on qualifying purchases and can be redeemed for cash back as a statement credit, merchandise or gift cards.

How are points earned?

Cardholders earn points when they use their Blue Pearl or Blue Diamond credit card for qualifying purchases.

- Blue Pearl cardholders earn 1 point for every \$1 spent.
- Blue Diamond cardholders earn 2 points for every \$1 spent on gas and restaurant purchases and 1 point for every \$1 spent on other qualifying purchases.

Do points expire?

Yes, all card rewards have a 3-year expiration date.

Do all cardholders earn points?

Yes, both primary and secondary cardholders earn points. However, only the primary cardholder can view all points accrued and request the redemption of points.

How do I access my Rewards account?

The Rewards platform is accessed via *myTrustmark*® online banking. To access rewards within *myTrustmark*, click Services and navigate to Trustmark Rewards.

To enroll in *myTrustmark*:

- **Cardholders who have an existing checking or savings account:** Download the *myTrustmark* application and click "Enroll Now" to set up a profile. If the credit card is not automatically linked, send a secure message through *myTrustmark* or contact Online and Mobile Banking Support at 866.794.5102 to request the credit card account be linked to the profile.
- **Cardholders who do not have a current Trustmark checking or savings account:** Request *myTrustmark* enrollment by visiting their local branch or contacting Online and Mobile Banking Support at 866.794.5102.

Note: Cardholders can also request rewards information and redemptions by calling Rewards Customer Service at 833.256.3888.

Is there a fee for Rewards?

No, there is no fee for participating in the Trustmark Rewards program.

What happens to my Rewards if my card is lost, stolen or expires?

You will continue to have access to your existing points balance. Points earned with your new card will be added to your existing Trustmark Rewards account.

Which transactions earn points with Rewards?

You earn points for all purchase activity, except for the following:

- Betting, including lottery, gaming, chips and track wagers
- Manual or automated cash disbursements at any financial institution
- Money transfer agent or wire transfers
- Foreign currency/quasi-cash at a non-financial institution
- Tax payments

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What is cashback?

Cashback is a statement credit applied to your Trustmark Mastercard account. Cashback/statement credits cannot be applied toward the monthly payment due on your credit card account.

How do I redeem points for cashback?

You can redeem points for cash as a one-time credit on your credit card statement (not available as a credit to Trustmark deposit accounts). Cash is just one of the great redemption options available.

Can I transfer or give away my points?

No, points cannot be transferred to another cardholder or card account.