# **Trustmark Rewards**

# Frequently Asked Questions



#### What is Rewards?

Trustmark Rewards is a free, loyalty program available to Trustmark Blue Pearl and Blue Diamond cardholders that provides points that may be redeemed for merchandise, gift cards and cashback.

# How do I earn points?

You earn points by using your Trustmark Mastercard®:

- Blue Pearl accounts earn 1 point for every \$1 spent
- Blue Diamond accounts earn 1 point for \$1 spent and 2 points for every \$1 spent on gas and restaurant purchases

# Do points expire?

Yes, all card rewards have a 3-year expiration date.

#### What is cashback?

Cashback is a statement credit applied to your Trustmark Mastercard account. Cashback/statement credits cannot be applied toward the monthly payment due on your credit card account.

#### How do I redeem points for cashback?

You can redeem points for cash from the Rewards site, trustmarkrewards.com, as a one-time statement credit (not available as a credit to Trustmark deposit accounts). Cash is just one of the great redemption options available.

# Will I be able to see points for all users on my credit card?

Yes, the primary cardholder can view all points earned, including points earned by secondary users you have added to your account. Points can be redeemed by the primary cardholder only.

## Can I transfer or give away my points?

No, points cannot be transferred to another cardholder or card account.

# Can secondary users access or redeem Rewards points?

No, only primary cardholders can redeem points.

#### How do I access my Rewards account?

You can access your Rewards account by registering your card at trustmarkrewards.com.

### What happens to my Rewards if my card is lost, stolen or expires?

You will continue to have access to your existing point balance. Points earned with your new card will continue to be added to your existing Trustmark Rewards accounts.

# Is there a fee for Rewards?

No, there is no fee to participate in Trustmark Rewards. It's one of the many benefits of being a Trustmark Mastercard cardholder.

## Which transactions earn points with Rewards?

You earn points for all purchase activity, except for the following:

- Betting, including lottery, gaming, chips and track wagers
- Manual or automated cash disbursements at any financial institution
- Money transfer agent or wire transfers
- Foreign currency/quasi-cash at a non-financial institution
- Tax payments